Sequena Lean Visualisation Toolset for Council service reviews

Sequena are transformation specialists. Our tools and services can equip and enable your teams to visually capture, analyse, re-design and evaluate services in group workshops to ensure contribution and buy-in for change.

The Sequena Lean Visualisation Toolset for Councils comprises Engage! Modeler, Engage! Repository (optional) and Engage! Viewer (optional). This will give your in-house team everything you need for:

- Visual and rapid capture of existing service delivery activities focused on the customer journey
- Easy to understand value stream process maps, designed for use in 'Kaizen blitz' Rapid Improvement Event (RIE) workshops with a wide range of staff from front-line to management
- Collaborative use for your in-house team to work together effectively & redesign their service
- Publishing value stream process maps to the internet for best possible communication & training purposes
- Rich ABC output enabling costs, time, utilisation, reliability, TAKT time and other lean systems metrics
- Business case proof for the changes identified
- Microsoft .NET implementation

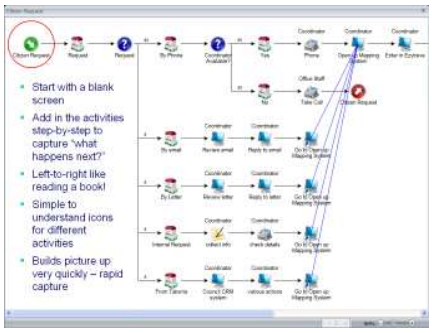

Figure 1: Screenshot of Engage! Modeler R4.0

Our Lean Visualisation tool enables your in-house team to carry out group workshops and capture information rapidly – no more post-it notes, rolls of paper, Visio diagrams or IT-based process mapping or flowcharting tools.

Call our office on 0118 974 2370 to arrange an online demo.

Engage! Modeler

- A lean systems based visualisation tool to capture, analyse, re-design and evaluate Council services
- Rapid capture in 'Kaizen blitz' Rapid Improvement Event (RIE) workshops
- Intuitive graphical user interface
- Rich output of metrics
- Reveals the business case for changes

Engage! Repository

- A server based tool to allow Engage! Modeler users to collaborate
- Books in new service value streams or refreshes them as they are updated
- Books out existing service value streams for re-use
- Engage! Modeler users work on their own away from the server
- Contains integrated checks to confirm model validation and consistency

Engage! Viewer

- A server based tool to allow service value streams to be published to the Internet and Intranet
- Wizard driven publishing of service value streams
- Enables communication to a wider audience
- Linking applications to process steps, decreasing the learning cycle for staff

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